



## **PECOS**

# **Supported Technology Guide**

April 2015

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# 1 Introduction

Elcom Systems is a trading company of Elcom International Inc., a leading global provider of remotely-hosted automated procurement and electronic marketplace systems with over fifteen years experience in electronic commerce. Elcom offers the most cost-effective remotely-hosted eProcurement solution available today and with clients in the US and UK, provides purchasing solutions for the world's largest public sector eProcurement contract. For more information please contact <http://www.elcom.com>.

PECOS P2P and related applications and services are delivered to end users as web based applications. This document provides details of the browsers and associated technologies that Elcom certifies as being supported.

Applications work with the vast majority of current browsers which are certified at the time of release of each product version. Elcom's policy is to support the most current version as well as the previous version of Internet browsers available. The current version has been additionally certified (see below).

## 2 Web Browsers

PECOS v14.0 is designed to work with the latest versions of all the major internet browsers. They have been tested and are certified for the following versions.

Web Browsers	Windows	Linux	Mac
Microsoft Internet Explorer	8.0; 9.0; 10.0; 11.0	Not Supported	Not Supported
Mozilla Firefox	31.x	31.x	31.x
Safari	5.1.7	Not Applicable	7.0
Google Chrome	36.0.1985.143	36.0.1985.x	36.0.1985.57
Adobe PDF Reader	8.x; 9.x; 10.0; 11.0	Not Supported	Not Supported

There are some dependencies on the Java Runtime Environment used by these browsers, requiring JVM to be installed and Java Applets to be enabled. Java is available for free download from [www.java.com](http://www.java.com).

Note that when using on-line help on MAC Safari, the 'Search' is not displayed.

It should be noted that many of these browsers are no longer supported by the providers (such as Microsoft IE version 6 Sp1) but nevertheless Elcom will endeavour to support older technology but may not be able to recreate issues or provide fixes.

**Java:** PECOS P2P is certified for Java 8 update 31.

**SSL:** All web browsers must support https://.

**Cookies:** It is recommended that session cookies be enabled in user's browsers when accessing PunchOut sites.

**Adobe:** Some objects in the system are rendered as Adobe Acrobat PDF files and the latest version of Adobe Acrobat Reader is recommended. A minimum of version 6.0 to view Purchase Orders and exported reports is required. The current version of Adobe Reader is available to download free from: [www.adobe.com](http://www.adobe.com).

**System Administration:** Due to limitations of some browsers, Microsoft Internet Explorer is required for system administration. The version of Internet Explorer required for administration is as certified above.

## 3 Mobile Devices

PECOS v14.0 can be used on most of the tablet computers but at the present time none are certified.

PECOS is an information rich application and many of its screens complex: display on Smartphone browsers may not therefore be suitable. **PECOS-Mobile** is a new set of web pages developed for use specifically on major Smartphone web browsers. The following major operating systems have been tested for use with PECOS 14.0:

- iOS: 7.2.2
- Android: 4.2.2

## 4 Hardware

It is expected that the latest hardware platform that is recommended for the chosen browser should be used.

### Minimum

The *minimum* display sizes for procurement is 800 x 600 pixels / small fonts with 256 or greater colours.

### Recommended

The *recommended* display size for procurement and administration is 1024 x 768 pixels / small fonts with 256 or greater colours and 32 bit colour quality.